TRUMPF Software

Software
Service Agreement

Why it pays off to have a Software Service Agreement

Up-to-date software is the basis for efficient sheet metal processing. Regular updates allow you to benefit from new functions and optimized processes for your business.

> **You get access to new software versions of your products.**

> **The software experts at TRUMPF will be happy to assist you if required.**

> **A fixed annual rate means planning reliability and calculable costs.**

> **Should the need arise: Fast troubleshooting and help from professional telephone and remote support.**

TRUMPF

Get the best out of your processes and machines with the latest software. Simply stay competitive.

IT is developing rapidly, and we experience changes in our professional or private lives almost every day. Updates and functional enhancements are necessary to ensure that the software keeps pace with the changing requirements in companies. Regardless of whether you want to reduce costs, save time or increase part quality: Your investment in software should pay off in the long term. You can ensure this with a service agreement.

Software is part of your company's infrastructure. You have two options:

⊖ You continue to work with the original software until it becomes obsolete and unusable.

⊕ You update your software regularly and benefit from numerous improvements.

Do you want your software investment to pay off in the long term? Then use all the existing functions and look forward to new features.

When you invest in new software from TRUMPF, you have specific goals in mind. However, you also receive many functions that you may not even be aware of or that become available for the first time with new versions of your software. With the support of our application specialists and programming experts, you can use all the possibilities of the program – for all technologies.

Benefits of regular software updates using the example of TruTops Boost
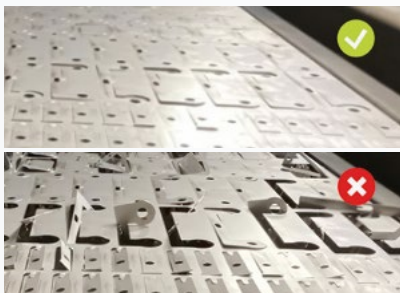
Productivity	Part quality	Flexibility	Ease of use	Resource efficiency

Automatic gas switch-off
When positioning between cutting operations, the gas pressure is switched off, thus saving resources and increasing process reliability.

Performance import
Import and take apart assemblies much faster than before without using TecZone Design.

Customizable list of results
All relevant information at a glance.

Here you can find out what's new in the latest release of TruTops Boost and what other improvements previous versions contain:
www.trumpf.com/s/trutops-boost-new-release

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Recipe for success

If users take advantage of all the functions and benefits of software, they are often ahead of the competition. In addition to technical support and product documentation, TRUMPF has real experts at your side if you need them. Take the time to discover all the possibilities of your TRUMPF software in order to integrate it optimally into your company. Efficient software should meet your current requirements and the skills of your employees. It should also be able to adapt flexibly to changing market situations at any time.

With a service agreement, your software always meets the latest market requirements!

Benefits – TRUMPF Software Service Agreement

Updates increase your productivity …
Every update improves your software. At the same time, the performance and efficiency of your machines and work processes increase. Produce reliably and quickly while remaining flexible and agile in your management.

… and reduce your costs
For example, you save time-consuming post-processing and reduce your programming costs. Instead of manual processes, you increasingly use the automated features of the new software version – and can focus on the desired part quality.
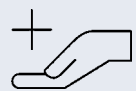
Service by experts
- Direct telephone support over the hotline
- Remote support
- Support in error analysis
- Troubleshooting
- Online remote diagnostics
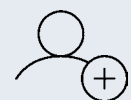
New software versions offer:
- New features and functions
- Process improvements
- Security-relevant updates
- Compatible software for your operating system and machine at all times
- Regular bug fixes
- Up-to-date interfaces

Your benefits – our promise
With a TRUMPF Software Service Agreement, you get a lot of added value:
- Always the latest software version installed: Secure and compatible
- Access to new versions via MyTRUMPF – Service packs & downloads
- Online training and know-how material
- Top service network: Access to application specialists and software experts for all technologies

For further information simply contact us:
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